

Financial Services



Financial Services at SHHS

As part of its commitment to serve the community, South Haven Health System provides financial services to assist you with your hospital or clinic bills so everyone can access quality health care.

Hospital Charges

Your bill reflects all the services you received during your visit. Charges fall into two categories: a basic daily rate, which includes your room, meals, nursing care, housekeeping, telephone and television; and charges for special services, which include items your physician ordered for you such as supplies, medications, therapy, x-rays and lab tests.

Professional Charges

Physician services are billed separately. For example, if you delivered a baby, you would receive a bill from your obstetrician and from the baby's pediatrician. You may also receive a bill for professional fees for anesthesia, or interpretation of certain lab tests or x-rays.

. . . So everyone can access quality health care.

South Haven Health System bills the same full charges to all patients. Talk with one of our financial counselors to learn more about your payment options, which include:

- 20% discount for those with no insurance and paid in full within 30 days.
- Carepayment, which allows you to extend your payments up to 25 months with a minimum payment of \$25 each month. This is an interest free payment plan. Doctor and clinic charges are not eligible for Carepayment.
- Financial assistance, a completed form is required.

For your convenience, you are able to make credit card payments electronically on our website at www.sh-hs.org, or on the phone by calling 269-637-5271, ext. 2270.

For financial assistance, you may visit or call our Financial Counselors, Monday – Friday 8:30 am to 4:30 pm. They are located in the hospital main entrance foyer, or by calling 269-637-5271 ext. 2270.



**SOUTH HAVEN
HEALTH SYSTEM**